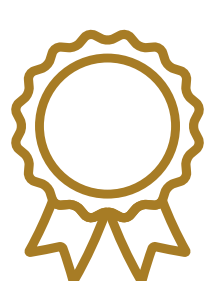


# BEST RATE GUARANTEE



This benefit offers **you the guarantee that you will always get the best rate** at all the Fiesta Americana Travelty hotels.

## WHEN DOES THE WARRANTY APPLY?

Exclusively on reservations for hotels belonging to the Fiesta Americana Travelty family made through **accessfr.com** and comparable under the same conditions.

## EXAMPLES OF SOME CONDITIONS THAT APPLY FOR THE WARRANTY (WITHOUT BEING EXCLUSIVE):

- Same hotel and destination
- Same type of room and category
- Same number of rooms
- Same number of guests
- Same traveling dates
- Same cancellation policies
- Same deposit policies
- Same general terms
- The disparity must be reported within 24 hours of noticing it.

## HOW TO REQUEST THE WARRANTY

**1**

You must contact your Access Fiesta Rewards planner by calling: +1 877 76 72 327 from Monday to Sunday, from 8:00 am to 10:00 pm.

**2**

Make sure to have screenshots showing the quote date/time, the website address where you got the quote, travel dates, hotel name, room type, and number of people searched for.

**3**

Once the disparity is validated under equal conditions, the adjustment will be applied, ensuring an immediate better rate.

## EXAMPLES OF WHEN THE BEST RATE GUARANTEE DOES NOT APPLY (WITHOUT BEING EXCLUSIVE):

- Non-cancellable or non-refundable rates
- Rates booked for dates that apply as under the terms of cancellation penalty
- Group, event, member, or association rates

## WHERE TO COMPARE RATES:

We guarantee that the reservations made for Fiesta Americana Travelty hotels through accessfr.com or the Access Fiesta Rewards line will get the lowest available rate when compared to the following websites in their public version\*:

- despegar.com.mx
- expedia.mx
- pricetravel.com.mx
- booking.com
- fiestamericana.com or any other website belonging to the Fiesta Americana Travelty brands.

\*The public version on the website shown before log in, accessible to the general public and which does not require being a member or having paid for a membership.